



Explore Banskó 30 Farndale avenue, Holbrooks, Coventry, cv6 4ls
Office: 02476 271843 Mobile: 07753683704

Thank you very much for booking your ski / snow board package with Explore Banskó.
Please complete, sign and return this booking form. You will receive a booking confirmation once we have received this form.

Booking Form:

Group Leader Details

All correspondence will be forwarded to the following

Group Leader Name :

Address:

Telephone:

Email:

Booking Details

Please complete the below for our information

Group consists of : Adults:

Children: Age(s)

Please list the names of the people in the group:

Declaration

I confirm that I have read, understood and agreed to the Explore Banskó Terms and Conditions. As Group Leader, I will sign on behalf of my group as detailed above.

Signature:

Date:

Please read our Terms and Conditions carefully

Explore Banskó Terms and Conditions

The Terms and Conditions contained within this contract constitutes the 'Agreement' between Explore Banskó (herein referred to as 'We', 'Us', and 'Our') and those listed on the booking form (herein referred to as 'You', 'Your'). The 'Group Leader' and those detailed on the booking form is confirmation that these Terms and Conditions have been read, and are fully understood and accepted by all. Accordingly, the contract is deemed to have been made as soon as the booking confirmation form is received and the appropriate payment made. You are agreeing to be legally bound by the terms of this 'Agreement'.

1. Our Service: We will provide and arrange packages and other requested services as detailed on www.explore-bansko.com website.

2. Descriptions: All descriptions and information, including pricing, provided on the Explore Bansko website are provided in good faith and believed to be correct.

3. Making a booking: Bookings can be made either by telephone or by e-mail. A written and signed Booking Form or electronic PayPal payment by the Group Leader confirms the reservation, however the booking and contract between you and Explore Bansko is not formally confirmed until we have received your payment.

4. Group Leader: The group leader is responsible on behalf of all other members of the group for all matters relating to the booking. Should the group leader at any time prior to the arrival date, change to not being group leader any longer, Explore Bansko must be notified of a new group leader for the group. The new group leader must sign the Terms and Conditions and original Booking Form and return it to Explore Bansko via mail prior to arrival.

5. The Group: The group refers to all persons on the booking, and includes any change of names to the original booking. The Group Leader shall, in writing, advise Explore Bansko of any change of names.

6. Payment:

i) Your documentation should be carefully checked and we should be informed of any corrections, omissions and additional requirements within 10 (ten) days of your booking confirmation, as it may not be possible to facilitate changes at a later date.

ii) The Group Leader's name which appears on the booking form must be 18 years or older.

iii) If the Group leader wishes to alter the booking for the group, Explore Bansko will endeavour to comply, and however an alteration cannot be guaranteed. An administration charge of £20 will be required for any such alterations.

7. Cancellation by 'The Guest': Should you have to cancel your booking, the Group Leader's name whose signature appears on the booking form must immediately inform us in writing. Upon receipt of written notification, the following cancellation charges shall apply:

8 weeks or more prior to arrival - 20% of the Total Price

Within 5 weeks prior to arrival - 50% of the Total Price

Within 4 weeks prior to arrival - 75% of the Total Price

Within 2 weeks prior to arrival or no show - 100% of the Total Price

We may, at our discretion, elect to refund a percentage of monies received for cancellations of less than 14 days prior to arrival for cases of extenuation or special circumstances. Proof of evidence is therefore required to substantiate those reasons given. Our decision is final and no correspondence will be entered into once our decision has been made and you are made aware of it. In any event, we strongly recommend that all members of the party have appropriate and adequate insurance policies in force.

8. Cancellations by Explore Bansko: In the unlikely event that due to circumstances beyond Explore Bansko's control, we have reason to cancel your booking, all monies received from you will be refunded in full. Where the cancellation or alteration is due to forces beyond our control; such as war, fire, floods, strikes, riots, natural disaster, political unrest or any other circumstances amounting to Force Majeure, we will not entertain claims for compensation

9. Price: Explore Bansko guarantees the price as quoted at the time of the booking and reserves the right to increase or decrease the price at any time.

10. Damage: Any loss or damage caused or arising by a member of the group or group leader, to the Equipment must be paid in full at the time.

11. Personal Liability: Whilst we will make every effort to ensure you have a safe and enjoyable holiday, we reserve the right to state the following:

A) We are not responsible for loss or damage to personal property, including injury or death, caused by partaking in outdoor pursuits and activities;

12. Termination: Explore Bansko reserves the right to terminate without notice and liability the package of any group member whose Behaviour (in the opinion of Explore Bansko) is such that it is likely to cause damage to the equipment or any third party.

13. Guest Responsibilities:

i) For your safety and convenience, please adhere to all Warnings and Information notices displayed.

ii) If you are making this booking on behalf of any person other than (or including) yourself, please make known to all members of your party the content of this agreement.

iii) Please exercise proper care and control of your children. Parents or guardian must accept responsibility for the Children at all times.

iiii) You will be bound by the operating conditions of suppliers and other service providers that you have during your holiday in respect of cancellation, loss, delay or costs incurred due to adverse weather, traffic, avalanche, snow and mud slide conditions affecting travel and accommodation arrangements, other activities or limitations imposed by resort authorities including ski-lift, ski school, crèche and ski hire operators.

14. Insurance: It is strongly advised that all members of your party take out comprehensive holiday insurance including cancellation cover.

15. Complaints: Any complaint(s) regarding your package with us must be made immediately whilst in Bansko, stating the cause of complaint. We will endeavour, if possible, to remedy your complaint as soon as possible. Any complaints made after departure will not be considered